# IGT Gas Regulator 2-Year Replacement Warranty

Every IGT gas regulator (A126i-M003) bought from IGT Nepal has a replacement warranty of 2 years (730 days) from the order date.

## Problems you can claim for

- Gas smell or leak from the regulator
- Gauge (meter) not working
- Auto cut-off problem
- Leak at the cylinder connection
- Regulator loose, broken, or will not lock

## How to claim

1. Open igtnepal.com/replacement and enter the mobile number you ordered with, or the serial number on the regulator.
2. Pick what is wrong. A photo or video is optional, but it helps us approve the claim faster.
3. Keep your claim number (REP-…). We check the claim and call you.
4. Once approved, we collect the old regulator and deliver a new one to your address.

## Have this ready

- The mobile number you ordered with, or
- the serial number marked on the regulator (on the side of the body or under the gauge, 4 to 8 digits).
- If neither is found, you can still send a claim with a photo on the website and we check it by hand.

## Check your claim status

- Enter your claim number, serial number or mobile number at igtnepal.com/replacement/track.

## Good to know

- Every claim is checked by our team before it is approved.
- The Smart Gaz high-pressure adaptor has a 1-year replacement warranty.

## If you think gas is leaking

1. Close the cylinder valve at once and stop using the regulator.
2. Open the windows and doors.
3. Call or WhatsApp us.

## Contact

Ask us anything about the warranty.

9740849659 · WhatsApp

- Start a warranty claim: igtnepal.com/replacement
- Claim status: igtnepal.com/replacement/track
- Order the regulator: igtnepal.com/product/igt-gas-regulator